

Cultural Connect: Facilitation Skills for Inclusive Newcomer Client Engagement!

These sessions are designed for newcomer sector professionals in Canada. They offer practical skills training designed to enhance group facilitation for culturally diverse clients.

Session One: Foundational Skills for Culturally Responsive and Trauma-Informed Facilitation

June 2, 2026, 10:30am – 12pm CST

https://us06web.zoom.us/meeting/register/k79K4_kxRd-PiCF40JXAEQ

Summary: This session focuses on the core knowledge, awareness and practical skills needed to create inclusive and respectful spaces for diverse groups. It explores how culture, experience, and trauma influence how people communicate and engage in group settings. Together, we will learn strategies and practical steps for leading with confidence and cultural humility. We will strengthen our ability to hold space respectfully, guide discussions, and create environments that are trauma responsive and participant centered.

Session Two: Trauma-Informed Practice and Cultural Capacity Principles in Guiding Good Facilitation Processes

June 16, 2026, 10:30am – 12pm CST

<https://us06web.zoom.us/meeting/register/H0vBMrBoStOvGsWwsmcPdw>

Summary: Attendees in this session will delve into trauma-informed practices and their links to enhancing cultural capacity principles, equipping them with tools to support themselves as facilitators, connect with participants, and learn ways to assist and allow individuals with different psychological needs to build strength. This will also include facilitating discussions that honor diverse cultural backgrounds and paying attention to bodily sensations, holding and transforming space, identity and shifting power dynamics within groups.

Session Three: Advanced Facilitation Skills for Culturally Responsive and Trauma-Informed Practice

June 30, 2026, 10:30am – 12pm CST

<https://us06web.zoom.us/meeting/register/wdAgaVGVSkm0NG9f4JIAsQ>

Summary: This session builds on foundational knowledge to strengthen the ability of facilitators and service providers to lead complex conversations and group processes with greater depth. Together, we will explore advanced strategies for managing difficult dynamics, navigating power and bias, and supporting meaningful participation across differences. We will deepen our understanding of cultural responsiveness and healing-centered engagements while strengthening our capacity to be inclusive and reflective.