



AURORA
FAMILY THERAPY CENTRE

2023-2024

Annual Report

Message from the Chair of the Board

Once again, we come together to celebrate another year of extraordinary achievements by our staff and community. It has been another year marked by community resilience, program expansions, development of cutting-edge strategies and use of modern data collection tools to support our reporting and delivery of quality programs to our community.

Aurora continues to be called upon to offer expertise in trauma informed service delivery training to the staff of the sector, a place to address burnout, and a place that provides opportunities for peer networking among sector organizations.

As conflicts escalated overseas, leading to continuous displacements and movement of people across borders around the world, our staff and clients continued to be affected. Our clients continue to receive news of loved ones affected or displaced by conflicts while our staff take on the heavy work, seeing them through healing work. In particular, the conflict in the middle east with the ongoing carnage in Israel and Palestine and daily loss of lives has significantly affected the mental health of our clients and the work of our staff. We continue to offer hope and healing to families who continue to be affected by this conflict and many others that spill into the lives of our clients as they attempt to settle and move on with their lives in Canada.

We extend tons of gratitude to our Master of Marriage and Family Therapy students who do their practicum at Aurora and support community members to work through challenging situations that can affect the resilience of our community. It is their work that continues to define Aurora as the only low-cost therapy option for families, couples and individuals that are struggling with diverse life challenges.

The strategic leadership of our Board of Directors has ensured that our staff and volunteers focus on strengthening our programs and the delivery of quality services to our community members. In the second year of our 5-year strategic plan (2022-2027), we are on course with the successful implementation of our key strategic priorities due to partnership between our board of directors and staff.

On behalf of the Board and staff of Aurora, I wish to extend our heartfelt appreciation to our funders and key partners who have enabled us to continue to be a place of healing and hope to our community.

Prof. Michael Baffoe

Chair

Aurora Family Therapy Centre Board of Directors



Executive Director's Message

This past year has been a remarkable period of growth and transformation for Aurora Family Therapy Centre. We continue to be inspired by the resilience and courage of the individuals and families we serve. In a year marked by increasing demand for mental health services, our team rose to the challenge, offering compassionate and high-quality care across all our programs.

Last year, we started with a small pilot project providing vicarious trauma training to staff of a select Resettlement Assistance Providers (RAP) in the Prairies and Northern Territories region. Recognizing the heavy burden of the weight that we carry on behalf of our clients, we saw an increasing demand for opportunities to harness the resilience of staff performing critical trauma work and offer a place of collective healing. The response from the sector to our Vicarious Trauma and Resilience Training has been overwhelming. With the support of IRCC, we expanded the vicarious trauma training to RAP providers across the country outside Quebec from St. John Newfoundland to Victoria BC. We have been able to offer a place of healing for the staff of our partners to seek support and recover from the daily experiences of doing the heavy work of trauma with clients who have borne the brunt of collective trauma.

The Family Therapy Program has seen an incredible number of individuals and families walk through our doors, seeking guidance, healing, and hope. We delivered over 5,200 clinical therapy hours, ensuring our clients received the support they needed to navigate life's complexities. While the waitlist for services remains a challenge, we are committed to reducing these times and providing accessible care to all.

Our commitment to Indigenization and decolonization continues to shape our services and organizational approach. We have integrated key Calls to Action from the Truth and Reconciliation

Commission (TRC) and the Calls for Justice from the MMIWG2S+ report, ensuring that Indigenous clients receive culturally respectful and trauma-informed care. Through outreach and education, we are building bridges with Indigenous communities, offering them the support they deserve.

The Newcomer Mental Health Program, the Newcomer Community Development Program and the PSSNA (Dove of Peace) Program continue to provide vital support to individuals and families arriving in Canada, helping them navigate the complexities of settlement and mental health care. These programs have helped hundreds of clients from over 44 countries, emphasizing the importance of community and belonging.

As we look forward to another year, I extend my deepest gratitude to our staff, volunteers, partners, and supporters. Together, we are fostering resilience, building community, and creating a space where healing and transformation are possible for all.

Abdikheir Ahmed

Executive Director

Aurora Family Therapy Centre



Aurora Family Therapy Centre

Abdikheir Ahmed

Executive Director

Heather Robertson

Director of Mental Health Services

Wajiha Liaqat

Aurora Office Assistant

Wanda Yamamoto

Director of Finance & Administration

Tara Sheppard-Luangkhot

Practicum Coordinator

Temilolua Raimi

Aurora Office Assistant

Muuxi Adam

Director of Newcomer Programs

Akram Matta

Finance Coordinator

Newcomer Collaborative Community Mental Health Service

Mary Basta

Clinician

Atta Mousavi

Clinician

Charmaine Gomes

Intake Specialist

Margaret Tuimising

Clinician

Vaska Miteva-Karamanova

Clinical Specialist

Tamana (Tami) Shahnawaz

Clinician

Genet Kassaye

Office Assistant

Psychosocial Settlement Needs Assessment (PSSNA)

Elden Siemens

Coordinator

Sara Warkentin

Clinician

Sahra Salad

Case Facilitator

Adey Mohamad

Clinician

Nadiah Sidik

Clinician

Abu Dukuly

Case Manager

Marie Bergen

Case Manager

Shakila Atayee

Clinician

Sandra Albanez

Clinician

Vaska Miteva-Karamanova

Clinical Specialist

Zina Hamu

Case Manager

Vicarious Trauma & Resilience Initiative

Kari McCluskey
Program Coordinator

Catherine Wafula
Program Facilitator

Adey Mohamed
Program Facilitator

Bernadette Kinuthia
Program Admin

Shakila Atayee
Program Facilitator

Newcomer Community Development Program

Debbie Froese
Newcomer Program Coordinator

Roselyn Advincula
Group Facilitator

Aireen Miaral
Program Assistant

Badri Abdilahi
Group Facilitator

Herminal Tipan
Group Facilitator

Abu Dukuly
Group Facilitator

Laila Khoudeh
Group Facilitator /Interim Program Coordinator

Be That Leader

Damhat Zagros
Youth Facilitator

SCREEN

Badri Abdilahi
Program Facilitator

Practicum Supervisors:

Narumi Taniguchi
Melissa Steele
Carl Heaman-Warne
Leslie Hackett
Miriam Baron
Mary Basta
Joanne Klassen
Michelle Kreutzer
Deb Bomek
Tammy Vermette

Contract Therapists:

Melissa Pilz
Claire Ohman
Charity Martin

Practicum Therapists:

Alex Winters
Catherine Morrison
Haeon Kang
Katherine Beaudoin
Jenna Stacey
Charmaine Gomes
Monika Rosney
Mahima Udupi
Helen Sabater-Fixe
Juan Monterrosa
Julie Letkeman
Nikaela Peters
Ionna Charatsari
Robyne Mackenzie
Rose Kimani
Jennifer Streilein
Colette Havens

Kristen Millar
Nathalie Van Der Zaag
Milissa Clark
YiYi Lui
Erika Mitchell
Christiaan Kuchta
Amanda Bauschke
Lukas Maitland
Steve Silva
Nicole Stoyko
LP Penner

Interpreters:

Cathay Dong
Mary Feng
Neveen Basiliou,
Wisal Dawood
Daisy Mendez
Genet Gebrekal
Malou Josue
Emmy Bacani Tipan
Khani Hassan
Claudine Dell
Ting Fang
Ameena Hasan
Hamda Ahmed
Najlaa Sabar
Alina Sidletska
Kristine Nakata
Martin Michael
Yuliia Ivanuiuk
Mohammed Mahdi Sultani
Seham Abbakar
Boutaina Abdi
Jawad Akhtary
Rose Kimani-Anderson

Soraya Ata
Lilian Bando
Fatima Bashir
Saim Chowdhury
Claudine Dell
Safiqul Islam Bin Abdul Hussin
Feruz Kesete
Lethiono-Mamie Kifwala
Ahmad Shakib Mahmud
Jolie Nabaruta
Maria Rabadi
Najlaa Sabar
Nebila Said
Rosina Yasmin
Abdulaziz Aden
Behailu Gabregzabher
Carmina Paguio
Elenita Reyes
Habibullah Ibrahim
Ismael Ibrahim
Lani De Lara
Lili Wang
Maryam Abdullah
Sophonie Baatwenga
Chinar Khalaf
Laila Khoudehda
Victor Safari
Asma Khalil
Siham Merghani
Peter Seruka

Service Delivery Statistics



Family Therapy Program

1,156 Unique Clients

CLINICAL HOURS



THERAPY SESSIONS



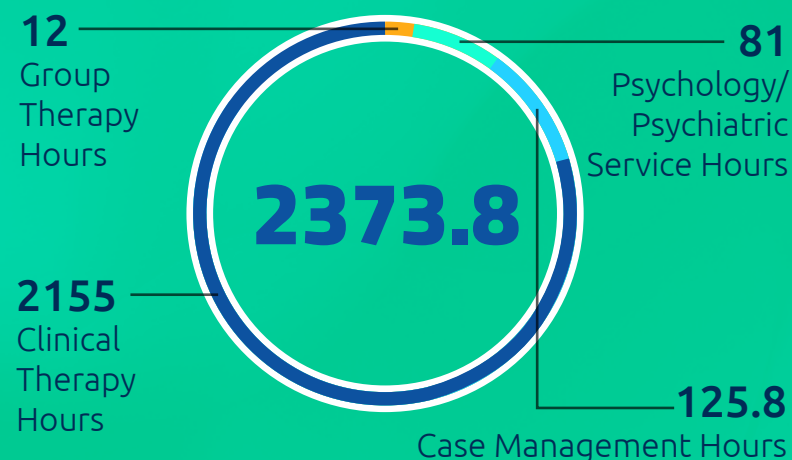
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Newcomer Collaborative Community Mental Health Service

225 Unique Clients

PROGRAM HOURS DELIVERED



Demographics

- Largest group is age range 25-34/next largest group is 35-44
- Waitlist times – individual – 6-8 months estimated (may be longer)
- Couples and families – 10-12 weeks estimated (may be longer)

2023-2024 Annual Report

08/22

Program Reforms

Theme: Indigenization/decolonization-Aurora is striving through its policies, procedures, and family therapy program to meaningfully integrate the TRC Calls to Action and MMIWG2S+ Calls for Justice the following actions.

TRC Call 3: we see Indigenous clients under Jordan's Principle.

TRC Call 18 and MMIWG2S+ Calls 3.1 and 7.2: Prioritize Indigenous mental health rights by offering culturally respectful and trauma informed care for distinct Indigenous, Metis and Inuit peoples.

TRC Calls 22 and 23 and MMIWG2S+ Call 7.7: We have 5 Indigenous and Metis therapists upon client request.

TRC Call 22 and MMIWG2S+ Calls 3.3 and 7.4: Non- Indigenous and Indigenous therapists have access to smudge, and Elder support to facilitate culturally respectful work for Indigenous clients.

TRC Call 93: We educate newcomers about Indigenous issues and the importance of understanding Canada's colonial harms to Indigenous peoples.

MMIWG2S Calls 1.4 , 2.6,15.4 and 15.6: Aurora policies offer allyship and protections from discrimination and harm against Indigenous women, girls and 2SLGBTQIA+ peoples.

We have also done more Indigenous outreach to Indigenous led organizations to let them know about Aurora services and are planning lunch and learn October 2024 for Aurora staff and therapists with Haudenshoney scholar and therapist Dr. Jann Derrick.

More lunch and learns will be offered to therapy student and supervisors to continue to help people grow in cultural and therapeutic knowledge and skills.



139 
Referrals

FROM 
44 Countries

Top 5 Countries of Origin



Iraq, Syria, Afghanistan, Nigeria, India



Living in Canada for
less than 10 years

78%



% requiring
interpretation
for services:

29.78%

Referral sources: Community (21%), health system (15%),
internal referrals – PSSNA and other programs (14%),
self-referral (12%), school system K-12 (8%), settlement
agencies (5%), other miscellaneous external referrals (25%)



Challenges & Successes:

Our clinicians continue to give quality service to our clients, always doing their best to keep up with the growing demand for therapy.

- Referrals rates went up in the last quarter of the year. Consequently, wait periods have now increased to 2-3 months from the time referrals are received to when clients are matched with therapists. This is still reasonable when compared with the wait at other agencies, but it may be difficult to wait for clients who are being highly impacted by PTSD symptoms in their daily lives.
- We are receiving more families with children than in previous years. Other relational cases (siblings, couples) have also gone up. We have been receiving more referrals of white clients who have experienced migration (e.g. clients from Ukraine, Russia and other European countries.)
- A lot of families and schools are asking are now asking for assessments. We are receiving a lot of referrals from HSC Psych Ward as well as questions about future referrals. Referrals from Family Dynamics as well as OFE are on the rise.
- Clinicians are dealing clients with complex practical needs, some of which they are not able to help with, which complicate the cases. Examples - problems with justice system, immigration, and other settlement issues. This inevitably has impact on therapeutic work as well.
- On clients from the 2SLGBTQ+ communities; we are seeing a lot of challenges to do with isolation, shaming, struggle for acceptance, and the resulting complications with anxiety, depression, and PTSD.
- We are seeing more clients requesting assessment for or with diagnosis of ADHD and/or on the autism spectrum.
- More families, as well as some individuals are increasingly asking for evening or weekend service due to work and school commitments.
- Our psychologist is still on maternity leave-thus there were no psychological assessments or consultations done since November 2023 to present.

Homicide Bereavement Program



HBP Files



MB Justice Files



72

Sessions



190

Sessions



262

Sessions

PSSNA/Dove of Peace Report (AFTC Annual Report 2023-2024)

The Psycho-Social Settlement Needs Assessment (PSSNA) program also known as The Dove of Peace program provides mental health and practical needs assessments for all newcomer refugees coming to Winnipeg, Manitoba. Our team consists of one Program Coordinator/Clinician, four Clinicians who administer the mental health assessments and four Case Workers who listen for and respond to any practical needs that arise during the assessment process. Practical, as well as mental health issues are addressed by making referrals to the appropriate community resources and ensuring needed services are put in place. Additionally, the PSSNA Clinicians provide short-term counselling with four crisis-counselling sessions for those in need of more immediate help.

The PSSNA team has the privilege of meeting with our clients one to two weeks after their arrival in Winnipeg. One cannot help but be amazed at the resilience and tenacity of these individuals who often have experienced unimaginable trauma in the displacement from their homes. For many they carry memories which remain vividly strong and often manifest themselves in Post-Traumatic Stress Disorder. Particularly concerning is that many also have ongoing present trauma in their lives. Often having left loved ones behind, either still in peril in their country of origin or where the conflict rages on presenting danger for loved ones. Others may also struggle in refugee camps with too little resources and at times a lack of social controls and uncertain futures. We walk alongside

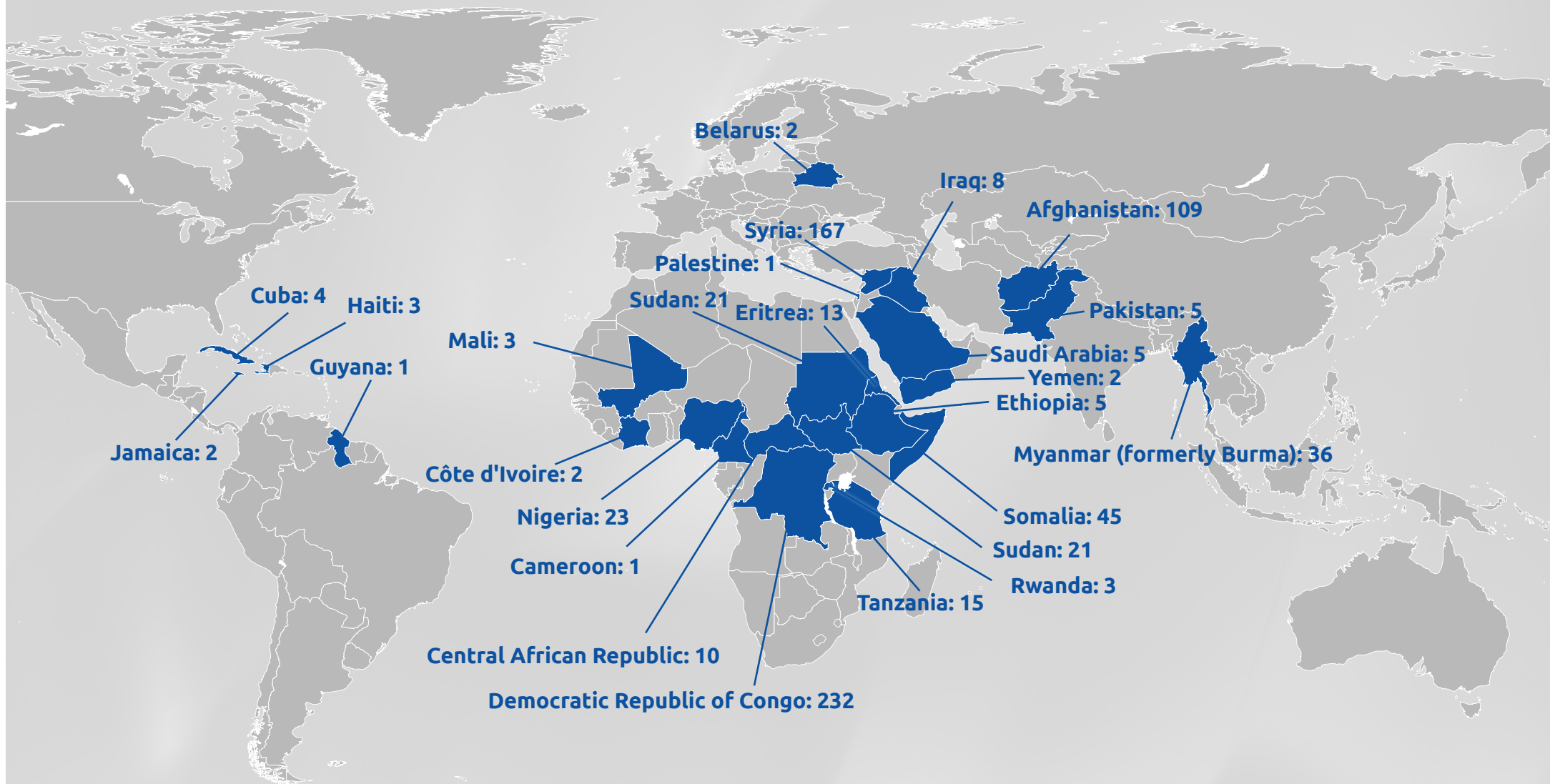
these individuals, listening to their stories and validating them. We then provide assistance through direct and immediate intervention as well as making referrals to long-term resources who can continue with this work of healing and resettlement. Part of our work is also as advocates speaking up for our clients, highlighting their ongoing struggles to the powers that be and challenging these powers for systemic change. The work at times is daunting. However, we are inspired by the resilience and tenacity of our clients to dig in and continue this important work.

Total Number Of Intakes

Total Intakes April 1, 2023 - March 31, 2024	720
Immigration Refugees and Citizenship Canada	708
Government Assisted Refugees (GAR)	708
Private Sponsored Refugees (PSR)	12

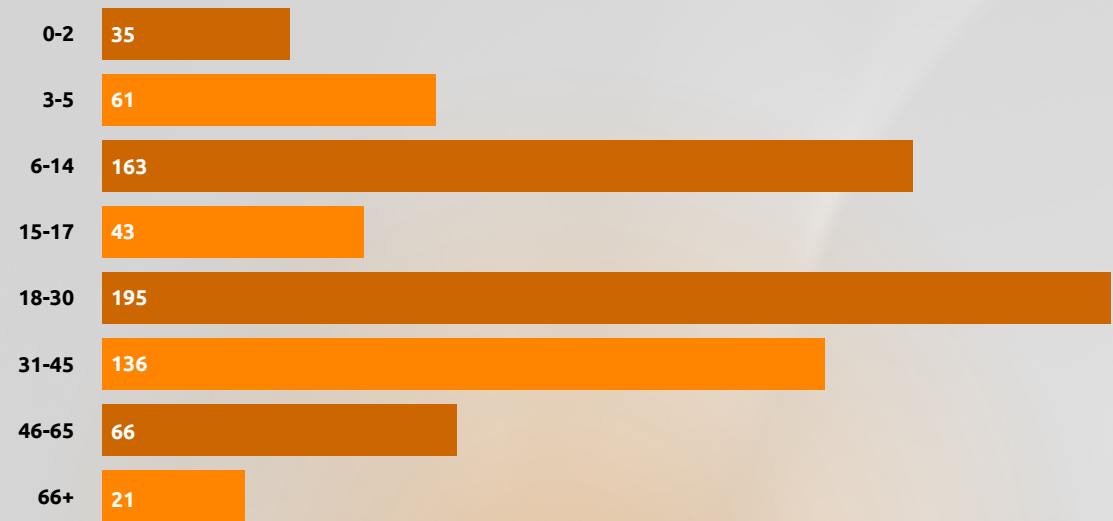
Statistical Summary of PSSNA Intakes (April 1, 2023 – March 31, 2024)

 Country of Origin

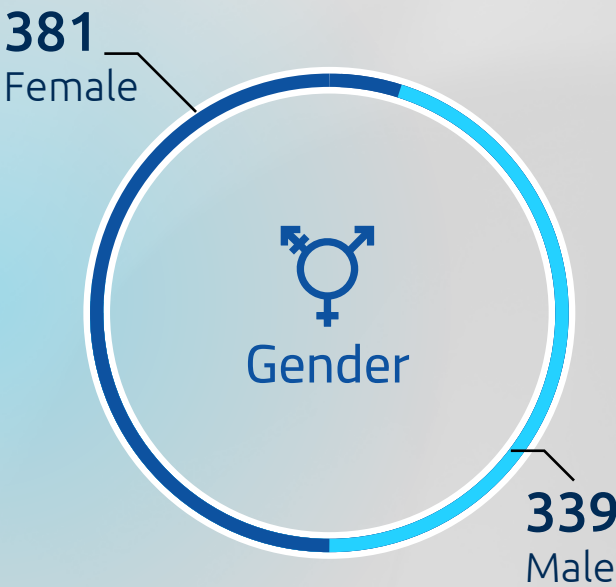
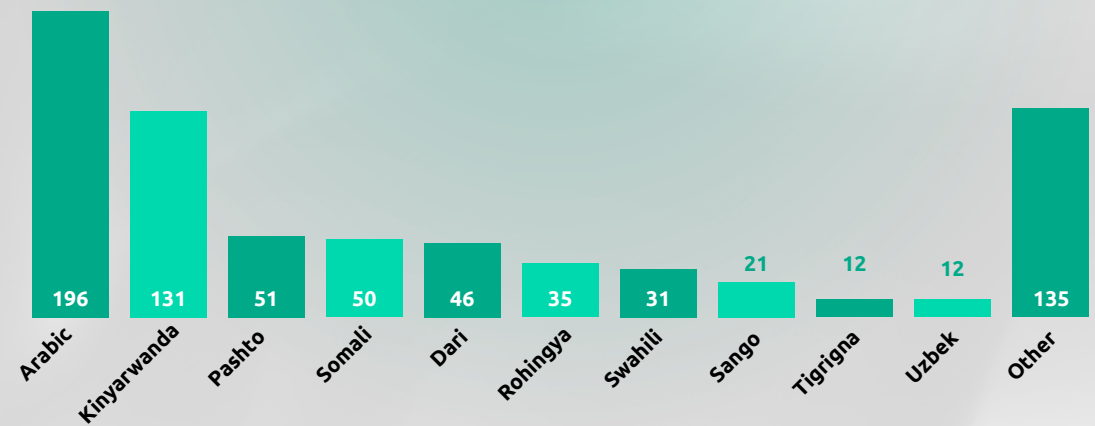


Statistical Summary of PSSNA Intakes (April 1, 2023 – March 31, 2024)

 Age Groups



 Primary Language



Newcomer Community Development Program Groups 2023-2024



25+

Different Languages in our Group Programs (fun fact)

Unique clients registered in group programming:

554



Total Group Event Sessions



Provided to clients:

549

Holiday Food Hampers: 125



Families in parent/child programs:

64

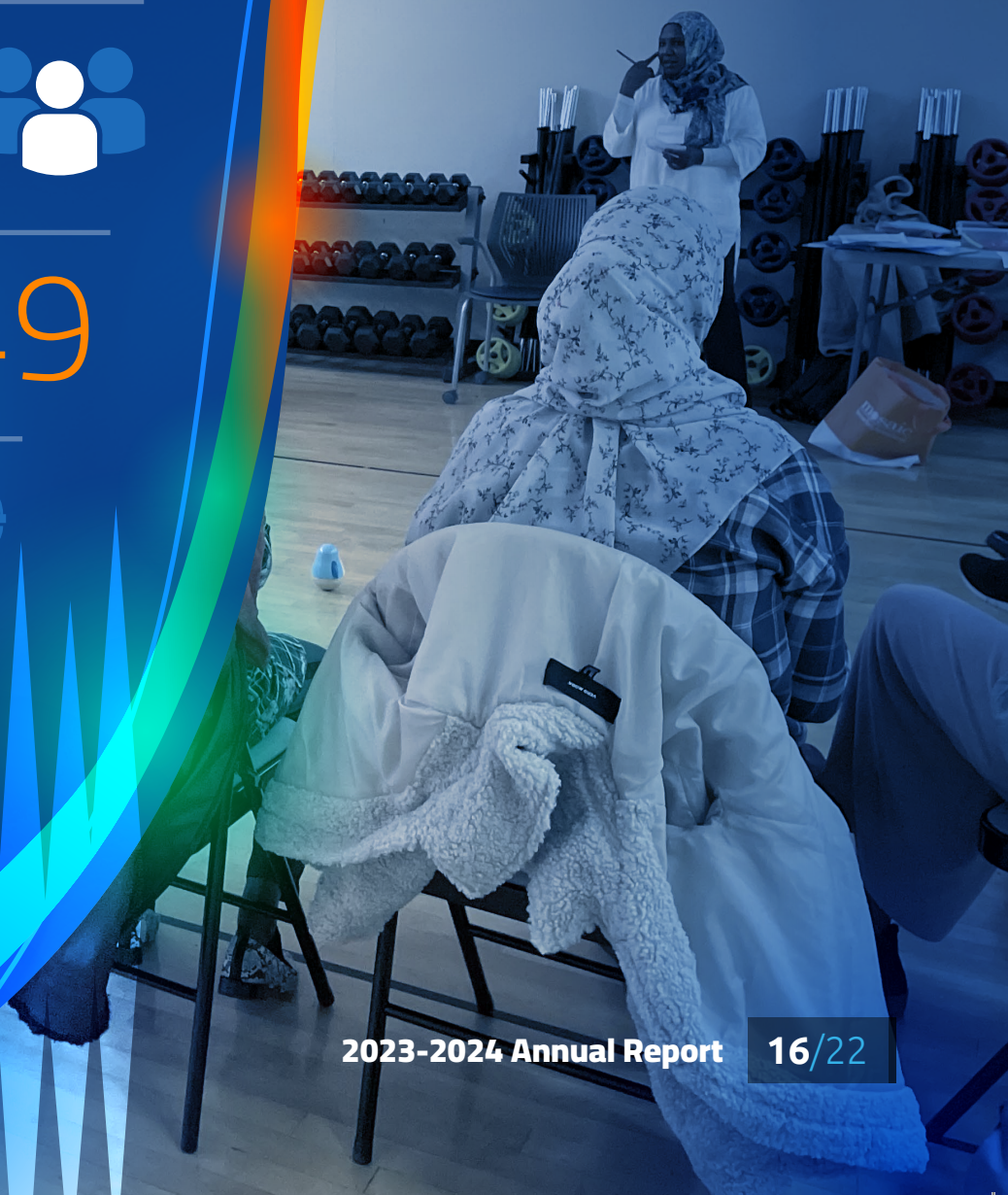
and # of sessions:

56

Total Attendance/Contacts:

6042

were made through our group programs (4517 IRCC)



Be That Leader 2023/2024

1. "I came to Canada in 2018. It was very difficult when we came here because we did not know anybody, we did not speak any English, and the cold weather made it harder for us. I joined Aurora's three years ago and through the programs I met a lot of different people. This gave me and my children the sense of community we've been longing for. I liked Aurora's programs. It helped me learn the Canadian culture, the laws, healthy lifestyles, taking care of myself and especially how to raise my kids here in Canada and many more. Through the programs, I met friends who I spend good times with especially during our summer trips and activities where we go to different places like beaches and parks and my kids, and I always have a great time. Aurora's programs really helped me and my children a lot as we try to feel at home and connected here in Canada."
2. "I left Syria with my family in October 2012 and went to Lebanon. Then I came to Canada in November 2019. When I arrived here, I had some challenges including the language, the difficulty of communicating and understanding people. I also missed my family and my friends and was faced with the difficulties of searching and finding work. I learned about Aurora Family Therapy

Centre and its programs for newcomers from my friend. I started to attend the Syrian Women's Group about 2 years ago. The program was very encouraging and through the program I got to know many people who became part of my family. I learned about the culture of Canada and some laws and learned about how to take care of myself and my mental and physical wellbeing. I also learned how to raise children in Canada. My life is now different. I enjoy it a lot now and I feel Canada is my home. Thanks to Aurora!"

3. "Thank you, Aurora family, thank you for all the organizers. It's their hard work that make these events happen again and again. My family and I really enjoyed meeting with new people, tasting new food, watching the kids play tirelessly. We all had so much fun. It's so relaxing and definitely a mental health booster. Looking forward to the next encounter"



4. O left his homeland Afghanistan in 2019 and arrived in Turkey as an undocumented Refugee working as a dishwasher for less than minimum wage. In 2020, O registered with the UNHCR office in Istanbul to be a documented refugee. Leaving behind his Parents and one sibling (sister), O arrived in Winnipeg on October 7, 2022 and joined our Afghan Men's Group two months after his arrival. "Settling in a new country is not easy, it needs planning. What complicated my settlement in Canada first was the weather, it was very cold, and I could not take it, but I have adapted now. Second was learning the modern transportation, language, housing, and employment." O was here alone so he was looking for places to meet and get to know people, make some new friends, and get his parents and sister sponsored to reunite with him. Despite all worries, O is very dedicated to improving his English and getting the education he needs, to obtain a Canadian high school diploma and at W.A.E.C. and fulfilling his dream of becoming an Engineer which has been his childhood dream. Through attending the Program O was able navigate all of the obstacles that came his way, make new friends, have fun and learn lots of information around settling in Winnipeg, Canada. With this, O was able to gain information for sponsoring his family, their application has been approved by IRCC and they are now waiting for the final steps. While attending this program and classes at W.A.E.C. In May 2023, O was able to obtain a full time job as a laborer at MacDon Industries Ltd. Managing to juggle everything, O has paid off his \$1600 transportation loan. O is also now very athletic and goes to the YMCA regularly.

5. "My experiences in our Swimming group was awesome. I was given a chance to continue the first round of lessons and so I enjoyed it more. I joined the swimming group because I wanted to overcome my fear of deep water due to drowning experience before. This exposure really helped me a lot. Now I can do floating on my back and front and earn some knowledge on different swimming strokes. I would like to take this opportunity to thank the funders of Aurora Family Therapy Centre), YMCA and their accommodating staff, life guards and trainers for this memorable experience you've given me. I hope there are more trainings like this as it contributes to my personal growth, and helps me in taking care of my mental health. This is my "Me time" as I work from home and always with my children. Thank you as well for the bus tickets and snacks that is always set for us (the participants) at the end of the program. From the bottom of my heart thank you."



Total Sessions:

196



Total Unique
Clients Registered:

144



Total Contacts:

1972

Supporting Counter-Radicalization Efforts by Ethno-cultural Networks (SCREEN) Program

This program is implemented in partnership with three community agencies: Bilal Community and Family Centre, Rahma Community and Youth Centre and the Kurdish Initiative for Refugees with Aurora acting as the administrative base. The program provides opportunities for youth to develop leadership skills to address issues of racial discrimination, racism, hate and Islamophobia.

This past year, our SCREEN program achieved significant milestones in addressing youth violence and promoting positive engagement among newcomer youth who attend our program. Through a combination of educational initiatives, mentorship, leadership, and community involvement, youth took positive strides in addressing everyday challenges of discrimination, hate and Islamophobia. Together, we have helped 80 youth participants to develop the skills that they needed to succeed and the confidence to become proactive leaders in their communities. Our community mentors continued to help youth navigate personal challenges, build self-esteem, and set academic and career goals. Feedback from participants highlighted the importance of these relationships in providing support and a sense of belonging. Our digital literacy program continued to play a crucial role in educating program participants about safe and responsible online behavior. Workshops focused on identifying and resisting online radicalization, as well as fostering critical thinking skills to navigate the complex digital landscape. The program also equipped participants with the skills to create positive digital content, amplifying their voices and countering negative narratives.

Our program's continued success is a testament to the dedication of our staff, volunteers, and community partners. We want to

acknowledge that our partnership with our community agencies were instrumental in the successful implementation of the program. These collaborations enabled us to reach more youth, tailor our programs to community needs, and strengthen community ties. The shared commitment to reducing youth violence and promoting positive development has been the foundation of our success.

As we look forward to the final year of the program's funding cycle, we remain committed to building on these achievements, ensuring that our youth are equipped with the tools they need to thrive and contribute positively to their communities.



 **80** youth were selected to participate in the program

 **72** completed the registration

 **69** youth completed the program

The program has a **86.25%** rate of completion

Average weekly program participants are **63** youth

Program has a **91.3%** average weekly attendance 

Vicarious Trauma & Resilience Annual Report 2023/2024

The Vicarious Trauma and Resilience Program had an exciting year with its growth to a national program serving Resettlement Assistance Programs across Western Canada. Our team expanded in May 2023, and we set to work training facilitators before starting our first tour in Saskatchewan in June. Over the year we were able to expand services to include more trainings with a focus on boundaries and cultural competency and introduce peer support groups to support building communities of practice within the sector. Regular, virtual Lunch and Learn sessions have been added to the calendar of our training programs providing accessible bite-size sessions across the country. Two additional fall training tours took us to Alberta and British Columbia where we provided Foundations of Vicarious Trauma & Resilience training. We are grateful for the opportunity to work with so many passionate and dedicated service providers across the nation!

Our domestic program continues to work with local agencies to learn about their experiences and work towards developing relevant training and connection opportunities. Our 3-part series (Trauma and the Nervous System, Trauma-informed Practice, and Vicarious Trauma) has been popular with agencies this year. We appreciate the ongoing connection and conversation this format provides. We will continue to work hard to nurture a supportive helping community grounded in learning and connection.

Total number of sessions **70**

Total number of participants **1955**

Number of participants by Province:

BC (Kelowna, Vancouver, Abbotsford, Victoria, Nanaimo)	103	Alberta (Medicine Hat, Brooks, Edmonton, Red Deer, Lethbridge)	271
Saskatchewan (Moose Jaw, Regina, Saskatoon, Prince Albert)	161	Atlantic Region (St. John's, Fredericton, Moncton, Charlottetown, Halifax)	175

Quotes:

"Excellent training. Information and discussion was very useful and relevant"

"I love the back and forth. Audience engagement was great."

"It was well worth my time and has given me useful tools."

"I really enjoyed the session. Very informative."



Community Partners

Newcomer Serving Organizations (MANSO)
Supporting Employment & Economic Development (SEED)
Family Dynamics
Winnipeg English Language Assessment and Referral Centre (WELARC)
West Central Women's Resource Centre
Portage Learning and Literacy Centre (PLLC)
Portage la Prairie Local Immigration Partnership
Manitoba Institute of Trade and Technology (MITT)
Saskatchewan Association of Immigrant Settlement and Integration Agencies (SAISIA)
Roseau River Heath Centre
Child and Family, All Nations Coordinated Response Network (ANCR)
Immigrant Centre
Edge Skills Centre Inc
Winnipeg Regional Health Authority
Neepawa & Area Immigrant Settlement Services
Canadian Council for Refugees
CEDA
Rainbow Resource Centre
Opportunities for Employment
Accueil Francophone
Bridge Care Health Clinic
New Journey Housing
Hospitality House
IRCOM
NEEDS Centre
Canadian Muslim Women's Institute
Manitoba Possible
Nine Circles

KLINIC
Welcome Place
ZONE Providers (not yet mentioned)
Seven Oaks School Division
River East Transcona School Division
Mount Carmel Clinic
Elmwood Community Resource Centre
Louis Riel School Division
*Zones already mentioned above: Immigrant Centre/IRCOM/FD/AF)
Manitoba Adolescent Treatment Centre (MATC)
Winnipeg Regional Health Authority, Clinical Health Psychology
Winnipeg Regional Health Authority, Integrated Mental Health & Addictions Recovery Services
(repeated))Bilal Community and Family Centre
Sierra Leone Refugee Resettlement
Canadian Multicultural Disability Centre
Girls Pride and Dignity
Emmanuel Mission
Rahma Youth and Family Centre
Kurdish Initiative for Refugees
Yazidi Association of Manitoba Corp
Eritrean Community of Winnipeg
Nehal Community Centre
Immigration Partnership Winnipeg
Ethnocultural Council of Manitoba
Seven Oaks Immigrant Services
Shared Health
Addictions Foundation of Manitoba
Dr. Peter Czaplinski
United Way of Winnipeg

Winnipeg Foundation
University of Winnipeg Faculty of Education, Marriage and Family Therapy Program
University of Winnipeg Student Wellness
University of Winnipeg Aboriginal Student Services Centre
Manitoba Justice
Victim Services (maybe this is the same as MB Justice?)
Interlake-Eastern Regional Health Authority (IERHA)
Winnipeg Suicide Prevention Network
University of Manitoba , Faculty of Social Work
Manitoba Moon Voices
YMCA Downtown
MOSAIC
Sexuality Education Resource Centre MB
NorWest
University of Winnipeg – MMFT Program
University of Winnipeg – Recplex
Manitoba Harvest
Winnipeg Transit Recreation Department (Facilities Passes)

Funders and Donors

Government of Canada
Province of Manitoba
United Way Winnipeg
The Winnipeg Foundation
Community for Families
Anonymous donor

AURORA FAMILY THERAPY CENTRE: Statement of Revenue and Expenses, Year Ended March 31, 2023

REVENUE	2024	2023
Federal grants		\$2,720,945
Provincial grants		923,442
United Way	232,468	238,589
Therapy fees	96,841	115,352
Grants	85,459	152,500
Winnipeg Foundation	64,029	63,558
Practicum	58,137	61,566
Donations	41,433	17,003
Recognition of deferred capital contributions	27,174	28,591
Miscellaneous	2,312	827
	4,803,103	4,322,373
EXPENSES		
Amortization	\$44,102	\$43,161
Equipment rentals	2,234	-
Ethnocultural programs staff and external contracts	836,512	815,917
GST	-	6,177
IT Support	33,216	15,117
Indigenous Leaders	-	1,086
Insurance	38,036	37,907
Interest and bank charges	8,774	4,334
Memberships and subscriptions	-	9,055
Miscellaneous	7,744	1,422
Office	34,248	34,830
Professional development	27,552	31,733
Professional fees	181,694	199,979
Programs hospitality	282,089	263,696
Public Awareness	4,291	650
Rent	342,676	297,479
Repairs and maintenance	46	1,912
Supplies	19,849	60,201
Telephone and internet	24,990	23,921
Transportation	300,538	230,987
Wages and employee benefits	2,656,401	2,112,052
	4,844,992	4,191,616
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FROM OPERATIONS	(\$41,889)	\$130,757
OTHER INCOME		
Gains (losses) on disposal of investments	(\$671)	-
Unrealized gains on investments	21,472	-
Dividend income	977	-
Investment income (loss)	-	(\$3,891)
	21,778	(3,891)
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	\$(20,111)	\$126,866

